

## Our response

### Our Growing Responsibly model

#### 10 action areas:

<p><b>Employee and contractor safety</b></p> <p>Our goal is zero harm to employees and contractors, and a safe and healthy workplace. Overall, our safety performance has improved steadily over the past five years and we're among the leaders in our industry<sup>1</sup>.</p> <p> <b>32</b></p>	<p><b>A skilled and committed workforce</b></p> <p>We're developing a culture that aims to inspire, engage and develop all our people to reach their full potential, while ensuring our business can continue to grow and succeed.</p> <p> <b>26</b></p>	<p><b>Fairness and diversity in the workplace</b></p> <p>The diversity of our workforce is one of our greatest strengths. We promote fair working conditions for a better, more diverse workplace.</p> <p> <b>26</b></p>	<p><b>Sustainable fibre</b></p> <p>We're promoting positive change to support credible certification systems that will meet increasing demand for sustainable fibre. We also manage our own forests sustainably.</p> <p> <b>63</b></p>	<p><b>Climate change</b></p> <p>We consider climate change in our business decisions through sound investments to improve energy efficiency and responsible procurement of wood and fibre. Our sustainably managed forests also play an important role in storing carbon.</p> <p> <b>43</b></p>	<p><b>Constrained resources and environmental impacts</b></p> <p>Our focus on operational excellence drives efficiency improvements to ensure responsible use of water, reduction of waste and emissions, the cascading use of wood and development of resource-efficient products.</p> <p> <b>48</b></p>	<p><b>Biodiversity and ecosystems</b></p> <p>We promote ecosystem stewardship to sustain services that our businesses and communities rely on through sharing best practices and continued, long-term collaboration with our stakeholders.</p> <p> <b>37</b></p>	<p><b>Supplier conduct and responsible procurement</b></p> <p>We're taking steps to encourage greater transparency and promote fair working conditions by developing a responsible, inclusive and sustainable supply chain.</p> <p> <b>63</b></p>	<p><b>Relationships with communities</b></p> <p>We aim to enhance our social value to communities through effective stakeholder engagement and meaningful social investments, using global frameworks that enable us to address local priorities.</p> <p> <b>55</b></p>	<p><b>Solutions that create value for our customers</b></p> <p>We encourage sustainable, responsibly manufactured products and closer collaboration with our customers and partners.</p> <p> <b>71</b></p>
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#### 16 commitments<sup>2</sup>, by 2020<sup>3</sup>:

<ul style="list-style-type: none"> <li>→ Avoid work-related employee and contractor fatalities</li> <li>→ Prevent life-altering employee and contractor injuries</li> <li>→ Reduce TRCR by 5% compared to 2015 baseline, including new acquisitions</li> </ul>	<ul style="list-style-type: none"> <li>→ Engage with our people to create a better workplace</li> </ul>	<ul style="list-style-type: none"> <li>→ Promote fair working conditions in the workplace</li> </ul>	<ul style="list-style-type: none"> <li>→ Maintain 100% FSC certification of our owned and leased forestry operations and promote sustainable forest management</li> <li>→ Procure a minimum of 70% of our wood from FSC or PEFC™ certified sources with the balance meeting our company minimum wood standard that complies with the standard for Controlled Wood (FSC-STD-40-005)</li> </ul>	<ul style="list-style-type: none"> <li>→ Reduce specific<sup>4</sup> CO<sub>2</sub>e emissions from our pulp and paper mills by 15% by 2030 against a 2014 baseline</li> </ul>	<ul style="list-style-type: none"> <li>→ Reduce specific contact water consumption from our pulp and paper mills by 5% compared to a 2015 baseline</li> <li>→ Reduce specific waste to landfill by 7.5% compared to a 2015 baseline</li> <li>→ Reduce specific NOx emissions from our pulp and paper mills by 7.5% compared to a 2015 baseline</li> <li>→ Reduce specific effluent load to the environment (measure COD) by 5% compared to a 2015 baseline</li> </ul>	<ul style="list-style-type: none"> <li>→ Promote ecosystem stewardship in the landscapes where we operate through continued multi-stakeholder collaboration</li> </ul>	<ul style="list-style-type: none"> <li>→ Encourage supply chain transparency and promote fair working conditions together with our key suppliers</li> </ul>	<ul style="list-style-type: none"> <li>→ Enhance social value to our communities through effective stakeholder engagement and meaningful social investments</li> </ul>	<ul style="list-style-type: none"> <li>→ Encourage sustainable, responsibly produced products</li> </ul>
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#### Our strongest links to the UN SDGs include:

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1 Based on total recordable case rate 2 Going forward, we will review and refine our commitment metrics as necessary to ensure they are appropriate and measurable 3 Climate commitment to 2030 4 Figures reported in specific terms are normalised to saleable production tonnes